



BUS DRIVER QUALITY MONITORING (DQM) ASSESSOR

Reports To: The Driver Quality Monitoring (DQM) Assessor, National Training Manager.

Job Overview: Driver Quality Monitoring (DQM) is based around covert driving assessments of bus drivers when they are in service. A DQM assessment indicates any aspect of a driver's behaviour that falls short of the requirements and expectations of passengers. Each assessment has a minimum of 20 minutes duration to it. Up to 12 assessments per day.

Responsibilities and Duties:

- Conduct impartial and independent report on bus drivers
- Submit reports accurately using a dedicated reporting and feedback provision through electronic reporting
- Report facts accurately
- Independent time management.

Qualifications:

- Advanced driving or assessing qualifications
- Bus driving experience preferred but not essential
- Computer literate
- Category D licence preferred.

Call us on 01256 495893 option 4 or email Recruitment@Drivetech.co.uk for more information.



DRIVETECH RATE STRUCTURE EFFECTIVE FROM 1st JULY 2019

STANDARD DQM PAY RATES

Specialist Course Name	Pay Rate
Driver Quality Monitoring (DQM)	£166.00